



Clifford W. Gross, D.D.S.

## **Big Oak Family Dentistry**

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### "OUR OFFICE FINANCIAL POLICY"

To help keep our fees to a minimum, we request that you pay for your office visit at the time services are rendered.

We understand there will be times when you may need to arrange for payment plans for extensive treatment. This may be taken care of up at the front desk.

Appointments are times reserved especially for you. If you need to cancel for any reason, please notify us within **48 hours** as to avoid a broken appointment charge of **\$30.00** per half an hour.

We wanted to explain these policies to you because your understanding and cooperation is important to us. Please remember, if you have any questions about this or any other office policy or procedure, we will be pleased to discuss them with you. We value you, our patient, and will continue to provide you with our best professional care.

At all times, we will do our best to be with you promptly at your appointed time. Unfortunately, there will be times when emergencies do occur putting us behind schedule. We would appreciate your patience at these times.

To help us keep our records updated, Please notify us of any changes in address, insurance, and medical information.

Sincerely,

Clifford W. Gross, D.D.S.

Patient Signature \_\_\_\_\_